



# THE MOST ADVANCED ORDER MANAGEMENT SYSTEM FOR YOUR ENTERPRISE

OMS is an omni-channel Order Management System that ensures efficient processing of orders from single to multiple channels, and integrates them in a single platform.

OMS also automates workflows wherever possible, to facilitate reduction of manual processing of orders.

OMS is also capable of seamlessly integrating with other third-party patient onboarding portals.

# CAPABILITIES



Single sign-on for Patient Portals and OMS for HCPs

Effortless order creation, reallocation, cancellation, and tracking



Easy-to-use interface allows uninterrupted switching between patient portals and OMS



Efficiently manage patient No-shows with appropriate order reallocation



Robust data privacy measures use only deidentified user values like user reference ID.



# BUSINESS BENEFITS

**500 +**

Hours of manual order processing reduced annually per person

**100%**

Seamless integration with multiple systems

**365**

Days of continued support across channels

# WHY OMS

## ➤ **Deep AI Expertise**

OMS is developed by a team of proven expertise, with a history of acclaimed and awarded products, who live and breathe AI.

## ➤ **Flexible and Modular**

OMS offers a completely modular solution including integrations with various third-party systems to ensure flawless experience to the users.

## ➤ **Seamless User Experience**

OMS offers quick and easy navigation between patient portals and order management systems, reducing the need for multiple logins.

## ➤ **360-degree patient view**

HCPs have a complete perspective over the entire patient journey including patient orders and drug administration history.



+91 984-819-3491

info@microgridtechsol.com

www.microgridtechsol.com